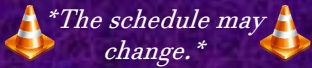




# WATERGATE WEEKLY

Friday, April 3 to Friday, April 10, 2020 • Watergate at Landmark Unit Owners Association

## MAINTENANCE ANNOUNCEMENTS



\*The schedule may change.\*

- *Bldg. 1 HVAC/Fascia Project for Tiers 15, 17 and 19 will begin on Monday, April 6.*
- *Bldg. 2's Balcony Restoration for Tiers 1, 3, 5 and 15 will begin on end on Friday, April 10.*
- *Bldg. 2's Balcony Restoration for Tiers 17, 19 and 21 will begin on Monday, April 13.*



## IMPORTANT CONTACTS

Shuttle Bus Text Opt-In  
Text "watergate" to  
844-612-2165

FirstService Residential  
703-385-1133

Resident Services Office  
703-370-7000

Gate Communications  
703-370-2674

Activities Office  
703-370-7092

Lobby Entrance Camera  
Comcast - 971  
Master Antenna - 3

WAL CCTV Channels  
Comcast - 970  
Master Antenna - 8

Metro Water  
703-461-3418

Racquet Club  
703-370-7047

## SENIOR SERVICES OF ALEXANDRIA



Senior Services of Alexandria (SSA) will continue to provide some assistance to homebound seniors living in the City of Alexandria. This includes the following:

- DOT Paratransit Program Reservations
- Meal delivery and Groceries to Go programs

The SSA has extra preventive measures instituted to keep both volunteers and seniors safe. Please call 703-836-4414 or visit their website at [www.seniorservicesalex.org](http://www.seniorservicesalex.org) to help the SSA efforts or request their services.

## CANCELLATION REMINDER

All events, classes and Committee meetings are cancelled until further notice.

## WHO TO CALL WHEN WAL OFFICES CLOSE

If you have an after-hours maintenance emergency (i.e. water leak) in your unit, call Patrol Services at 703-370-2674 for assistance. You may also call this number for after-hours issues such as spills in the common areas, suspicious activity, etc. Dial 911 in the case of a life-threatening emergency.

## HELP "COMBAT" COVID-19

The World Health Organization is advising people to follow five simple steps to help prevent the spread of COVID-19:

- Wash your hands.
- Cough/sneeze into your elbow.
- Don't touch your face.
- Stay more than 3ft (1m) away from others. At WAL, this includes the elevators and other common places.
- Stay home and practice social distancing.

Also, you may want to consider using sanitizing wipes and wearing personal protection equipment when you leave your unit. Disposable gloves and face masks may help.

## TRASH PICK-UP CHANGES

Here are changes made due to the COVID-19 pandemic:

- Bulk pick-up has been suspended until further notice.
- Please do not put discarded furniture, electronics, construction materials, etc. on the Loading Dock.
- Recycling is still available. Please follow the current rules regarding such.
- Cardboard boxes that are broken down may be left neatly in the Loading Dock. This does not include pizza boxes.

## CCTV NOW ONLINE

Need to know the move schedule or the trash pick up days and times? Much of the CCTV information is now available virtually, viewable via your computer, mobile phone or smart device To view this information, please visit [www.watergateatlandmark.com/news.html](http://www.watergateatlandmark.com/news.html) and click on the **CCTV Online**.

## PACKAGE DELIVERY TIPS AMID COVID-19 PANDEMIC

It is suggested you retrieve packages as soon as they arrive. Many companies offer tracking services to view your package's scheduled delivery time. If you are going to be away from home, consider using one of the tips below:



- Grant permission for a neighbor or friend whom you know will be home when it arrives.
- Request the delivery company to hold the package until you or a designee pick it up.
- Select the option to have your package marked as "signature required."
- Some stores have an order online and pick it up in-store option.
- Fill out an authorization form requesting that the package be delivered to Resident Services. Packages must weigh no more than 20 pounds and be no larger than 12" x 18" x 24".

Once you receive your package, you may want to wash your hands and wipe down the non-food packaging to further reduce risks.

## WHERE'S *MY* DELIVERY?



Over the past two years, packages delivered by Amazon were often left in the lobbies of the buildings to which they were addressed. Patrol Services Officers saw the large number of items left in the lobby area and courteously took each package to each unit door. This action, taken in good faith to ensure packages were delivered to the intended unit, has only exacerbated the problem and incentivizes the delivery driver's non-compliance with our community's policies. In addition, this routine delivery takes time away from the officers' duties to the Association.

The Board of Directors approved the following policy effective Wednesday, April 1, 2020. **Patrol Services Officers will no longer collect and deliver Amazon packages not given directly to the resident or placed in front of the resident's unit door as we require.**

If you do not see your package from Amazon and you know it's arrived, please call Amazon's Customer Service at 888-280-4331, track your order via (<http://www.amazon.com/help/wheres-my-stuff>) or report a problem with an order (<https://www.amazon.com/gp/help/customer/display.html/?nodeId=201945500>).

## HOLD THE ELEVATOR, *PLEASE?!*

It's a complaint that Watergate at Landmark front desk staff have been fielding frequently of late – "residents are not adhering to social distancing in the elevators!"

Rather than post signage or rules for absolutely every situation, we remind residents to exercise common sense in high-density and high-traffic areas such as elevators, (laundry rooms and lobbies too) here at Watergate.

Specifically, extend adherence to the now-familiar social distancing guidelines of national authorities (if not with members of your immediate household) into these areas and if necessary, simply await the next elevator or step out on an earlier floor if uncomfortable with the crowd.



## OUTDOOR AMENITY CLOSURES

To encourage social distancing and slow the spread of the COVID-19 coronavirus, the City of Alexandria and the Alexandria City Public Schools (ACPS) have closed the following public play spaces (playgrounds, fenced basketball and tennis courts, park amenities, etc.) until further notice per the City of Alexandria's press release on March 21, 2020.



Utilizing the same rationale, the Watergate Board of Directors approved closure of Watergate's outdoor amenities (playground, tennis, basketball and multi-purpose courts, volleyball area, upper and lower terrace seating) during their March 31 Board Meeting.

These closures have been made in light of these areas continuing to attract large groups of residents, despite earlier warnings. Additionally, it is not practicable for Watergate staff to properly clean the areas as required amidst COVID-19 concerns.

Watergate residents must do their part to maintain social distances of 6+ feet from one another in order to slow the spread of the virus to our neighbors, family and community.

As exercise and amenities are an important part of our community and lifestyle, we hope that during this period, you will consider taking advantage of the community walking trail while, of course, adhering to distancing guidelines.



*To Our Valued Guests and EVERYONE IN  
Our Watergate Community:*

*We miss all of you and are looking forward to the time that we will all be together again. Dawn Marie's Visage would like to extend our extreme gratitude to the entire workforce of the Watergate community. Your dedication and excellence in the duties you perform have never gone unnoticed but during this time we are exceptionally grateful to you!*